

# SHIOKTOYS CLUB MEMBERSHIP TERMS AND CONDITIONS

## A. PRIVILEGES

1. Members' discount

a. For Sideshow and Kotobukiya items

The discount for Sideshow and Kotobukiya items is 3% (2% cash discount and 1% loyalty points) of the applicable Shiok Price or retail price as stated on our website.

b. For other Brand types (i.e Pop-culture Shock, Hot Toys, Enterbay etc)

The items are entitled to a 1% loyalty point of the applicable Shiok Price or retail price as stated on our website.

NOTE : The 'Brand Type' for the item is as stated on the item's Product Page on our website

2. You are eligible to participate in future ShiokTOYS events or promotional activities.

3. Shiok Points worth RM10 will be credited into your Shiok Points account on your birthday.

4. You are entitled to Free Parking (maximum of RM2 on weekday or RM3 on weekend and public holiday) in e@Curve parking lot if you made purchases of more than RM600 in the store on the same day. You are required to present the parking receipt to claim the parking fee.

5. Consignment fee for your item is 15% of your take home price.

## B. SHIOKTOYS LOYALTY PROGRAM/ SHIOK POINTS

1. Every RM100 spend in our store shall be converted to one (1) Shiok Point.

2. Every 1 Shiok Point is equivalent to RM1 that can be used to make payment for purchases or deposit payment from ShiokTOYS. For example, you can utilize 100 Shiok Points available in your account to make payment amounting to RM100 for any item in the shop except consignment items.

3. The Shiok Point will only be awarded when full payment for the item purchased is made.

4. The following payment are not included in the Shiok Points calculation:

a. Purchases of consignment items.

b. Delivery charges

c. Any other charges that is not part of the pre-order or retail price of the item

5. Shiok Points are not exchangeable or redeemable for cash.

6. Shiok Points are non-transferable, assignable and/or not for sale to any other persons.

# SHIOKTOYS CLUB MEMBERSHIP TERMS AND CONDITIONS (cont'd)

7. You must maintain a minimum of 20 Shiok Points in your account at anytime. For example, if you have 200 Shiok Points in your account, you can only redeem 180 Shiok Points.
8. ShiokTOYS reserves the right to deduct the balance of a member's points accumulation in the event that:-
  - a. any point is suspected of being fraudulently recorded;
  - b. any point is recorded in error; and
  - c. any point related to a transaction which has been cancelled or where a refund has been given.

## C. TERMS AND CONDITIONS

1. Member's privileges (cash discount and Shiok Points) is applicable for new items posted for pre-order starting from 1 January 2013.
2. Member's privileges (cash discount and Shiok Points) are not valid for the following type of purchases:
  - a. Consignment items
  - b. Items already under promotion or items already on sales
  - c. Back order items or special orders items
3. Member's privileges are valid upon presentation of your card to the cashier at the point of purchase. Only the card owner/ member is allowed to use the card and its privileges. You may be required to produce your Identity Card or Passport for verification purposes.
4. Member's privileges are applicable to ONLY one (1) piece per item.
5. The ShiokTOYS Membership card is free for new applicants with existing pre-orders with ShiokTOYS amounting to equal or more than RM999. New applicant without pre-order is required to pay an application fee of RM10 for the card and 10 Shiok Points will be credited into the account.
6. The ShiokTOYS Membership card is renewable every 2 years from the date of the issuance of the card. A renewal fee of RM10 will be charged. You can use your Shiok Points in your account to pay for the renewal fee.
7. If you have lost or damaged your card, please notify ShiokTOYS immediately. A replacement fee of RM5 is chargeable.
8. The ShiokTOYS membership card is intended for individual or personal use and is strictly non-transferrable. Wholesale customers are not entitled for Member's privileges.
9. The ShiokTOYS Membership Card is issued and remains the property of Excelsior Collectibles Sdn Bhd.
10. Excelsior Collectibles Sdn Bhd reserves the right to decline a membership application or suspend or terminate the right to use the card. Any remaining points in the terminated Member's Shiok Point will be forfeited.



# SHIOKTOYS CLUB MEMBERSHIP TERMS AND CONDITIONS (cont'd)

11. Excelsior Collectibles Sdn Bhd reserves the right to omit, add or amend the ShiokTOYS Membership Terms and Conditions with no prior notice. Any new or amended terms and conditions will override the existing Terms and Conditions. The latest revised Terms and Conditions will be reflected in the FAQ section at our website, [www.shiokTOYS.com](http://www.shiokTOYS.com).

I agree to abide by the terms and conditions as stated above.

Signature

Date